

## Fusion Is A Leading Single Source Provider Of:

- High definition voice.
- Wholesale data and voice circuits in the U.S. that can be ordered and provisioned anywhere in the world.
- Extremely aggressive international rates. Fusion supplies international routes to the largest carriers.
- The “Carrier’s Carrier.” Fusion is a wholesale carrier to Tier 1 providers.
- Over 250 Interconnect agreements with major carriers, and can directly provide primary service with true redundancy.
- “Best In Class,” award winning, fully managed hosted phone system solution with QoS (Quality Of Service).
- Reliability and redundancy features in place with Fusion’s Hosted PBX service. Primary server is in Denver with failover server in Los Angeles, guaranteeing real time failover with no down time.
- One of the largest Polycom distributors on the East Coast, which provides vast buying power.
- Network Performance Platform (NPP) ensuring predictable end user experience with predictable service delivery.

## The Network Performance Platform Includes:

- Redundant network Infrastructure with real time failover.
- Standardized LAN & WAN configurations.
- Standardized installation processes, CPE and configurations.
- Proactive network and device monitoring.
- Polycom and Edgewater Networks participate in NPP Program and provide releases in advance to ensure end-to-end interoperability.
- To complete a call, Fusion connects to over 1,100 gateways to and from the Public Switch Telephone Network (PSTN) with multiple routes and carriers in place.
- In addition, Fusion maintains diverse Internet paths to these gateways.
- Customers experience PSTN quality or better connections to any phone in the world.



**Fusion makes it happen. Fusion makes it easy. Fusion makes it right.**

## Fusion Is:

- A boutique provider with much more attentive customer care.
- A world-class customer experience. Fusion takes great pride in offering clients “hands on” support.
- Traditional T-1 voice and data T-1s ranging to higher speeds as well as advanced VoIP telephony.
- Fusion designs custom solutions that are tailor fit to an organization’s specific telecom requirements.
- Flexible and scalable solutions to our client’s specific telecom needs.
- Typically priced from 25% to 45% less than the competition offering a lot more value for less.

## Fusion’s Advantages:

- Fusion consistently delivers a robust suite of products and services that perform at greater than 99.9% availability and reliability, with the highest quality voice and data services possible.
- Live 24 x 7, 365 days Network Operations Center (NOC) offering live 24 x 7 monitoring and 24 x 7 Level 1, 2, & 3 support.
- Fusion has the tools to monitor client network connections and evaluate call quality using Mean Opinion Scoring (MOS Scores).
- Tools to expedite fault isolation and resolution readily available.
- Dedicated telecom consultant assigned to monitor billing usage and to make changes and optimize plans as needed.